

Safety above all.

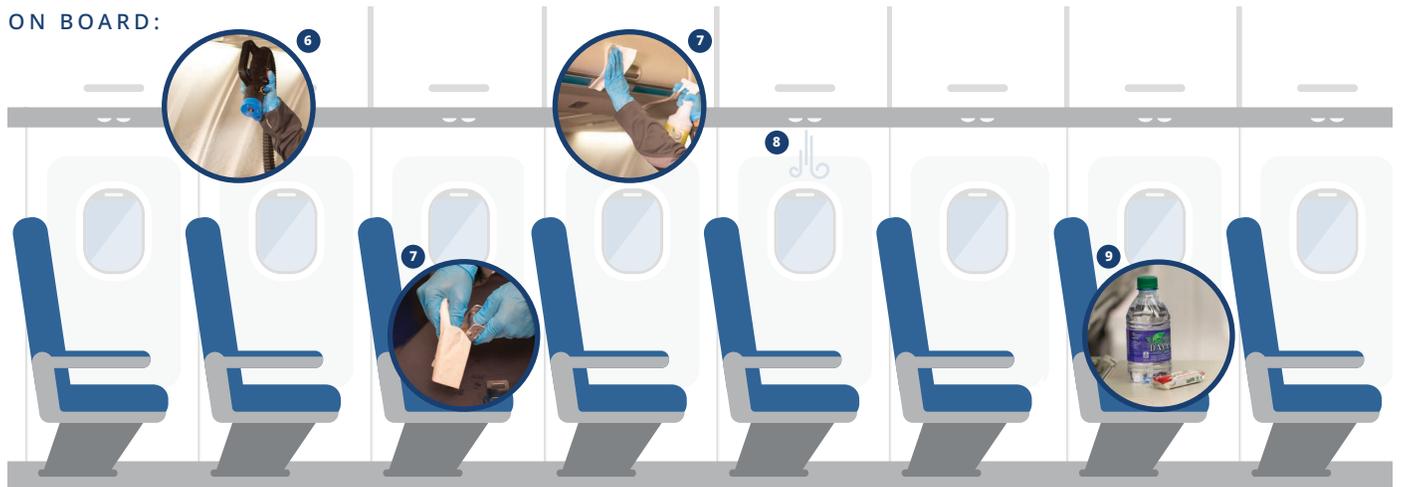
The safety of our guests and Westjetters has and continues to be our top priority. In these uncertain times, we've made some important changes to our business, for your safety and peace of mind.

CHECK-IN/BOARDING:



- 1 Clean Surfaces**
At the kiosk or check-in counter, we'll be wiping surfaces between guests, you'll have more room as you wait in line, and we'll let you handle your own bags.
- 2 Safe Boarding**
Download the Westjet app to access your mobile boarding pass, allowing you to limit contact on your journey.
- 3 Health Questionnaire**
Transport Canada requires that all guests answer a simple health questionnaire at the time of boarding.
- 4 Symptom Screening**
Before your flight, we'll do a non-contact temperature check. If you are displaying symptoms, or feeling unwell, you cannot board.
- 5 Face Covering**
Guests and Westjet crew are required to wear a face mask at boarding and on the aircraft. Even though we'll be wearing masks, we'll be smiling and greeting you just like before.

ON BOARD:



- 6 Fogging**
Following the arrival of the majority of our flights, and overnight, our aircraft interiors are disinfected with a hydrogen peroxide based solution that kills 99.9% of bacteria on board.
- 7 Sani-Cide, Celeste 8500, Clorox Wipes + Spray**
Our aircraft is cleaned extensively and more frequently with Health Canada-recommended products. As an additional measure hospital-grade Clorox wipes and spray are used to clean areas with high points of contact. Guests will also be given disinfectant wipes as they board the aircraft.
- 8 HEPA filters**
All aircraft are equipped with an industry-leading air circulation system containing a HEPA filter that introduces fresh air into the cabin every 2 to 3 minutes, and captures and filters 99.99% of all airborne particles so you can breathe a little easier.
- 9 Limited In-flight Service**
For a limited time, to reduce touch points, flights over 90 minutes will have a snack and water available at your seat when you board. We won't be serving drinks or food on flights under 90 minutes, so stay hydrated and enjoy a meal before heading to the airport.

To learn more, visit westjet.com/safety

